United States Postal Service

INDUSTRYALERT

August 16, 2017

IMb Tracing Support for File Transfer Protocol (FTP) Extended

 The Postal Service has extended the date for IMb Tracing and Informed Visibility (IV) for customers who utilize non-secure FTP from September 30, 2017 to November 30, 2017 to allow them more time to transition to secure options within Informed Visibility (IV). On December 1, 2017 the Postal Service will no longer support FTP for mailers enrolled in IMb Tracing or Informed Visibility (IV) and all users must have converted to a secure option within IV. The IV application has functionality to assist the mailing industry to transition to SFTP.

Migration documentation for IV is available on both PostalPro under Informed Visibility (https://postalpro.usps.com/visibility-and-tracking/informed-visibility-iv) or RIBBs at https://ribbs.usps.gov/index.cfm?page=informed_visibility
The Informed Visibility Help Desk can be contacted at InformedVisibility@usps.gov for additional information.